



CARERS FACT SHEET 3b

Specialist Services

Southern Electric & Gas Careline: 0800 622 838

- Information and advice service for older, disabled and/or blind people
- Special controls, switches and adaptors
- How to be sure callers are genuinely from Southern Electric or Southern Electric Gas
- Help if you find your meter hard to read etc.
- Free Careline booklet has details about available services and helpful suggestions.

British Gas Special Advisers: 08459 55 59 04

- Information and home visits
- To provide safety checks and advise on adaptors and gadgets to make gas equipment easier to use for disabled and/or blind people.
- Large print bills available if needed.

BT Advice Line: 0800 919 591

- Information about specially adapted phones.
- Free BT booklet about equipment and available services.

Where to obtain the equipment you need

You can find lists of local specialist stockists in the Yellow Pages. Look under 'Disability' and 'Mobility'. Find simple gadgets and equipment in high street shops to help with everyday tasks.

Some furniture stores can supply easy chairs that tilt or lift to help people get up. You can find local stockists in the Yellow Pages under 'Furniture Retailers'.

The Disabled Living Foundation

380-384 Harrow Road, London W9 2HU

Tel: 020 7289 6111

Textphone: 0870 603 9176

Helpline: 0845 130 9177

Monday to Friday 10am -1pm

The helpline gives immediate advice on equipment and gadgets and where to find them. Free fact sheets about choosing equipment, for example, wheelchairs, hoists etc can be downloaded or ordered on-line.

Telephone for an appointment with a trained adviser at the Equipment Centre (London)

Tel: 020 7289 6111 ext 247

Monday to Friday 10am – 4pm.

REMAP

Mary-Ann Mitchell, REMAP, Hazledene, Ightham, Sevenoaks, Kent TN15 9AD Tel 08451300 456

Custom-made aids for disabled people, including children, for example, a piece of equipment that will allow someone to play a particular sport.

British Red Cross (Medical Loan Department)

Red Cross House Winnall Close Winchester SO23 0LB Tel: 01962 865174

Borrow simple equipment, such as bath seats, commode chairs, toilet seats, walking frames or wheelchairs from the Red Cross. Staff can also give you advice if you want to buy a wheelchair. You can get advice about buying a wheelchair from the Red Cross

Health and Community Care Occupational Therapists can assess what would help you, and can loan you equipment and can arrange for minor alterations be made to your home, for example, fitting grab rails. Tel: Contact Centre 023 8083 4567

Health and Social Care Specialist Workers can supply equipment to help people who have poor sight or hearing. Tel: Contact Centre 023 8083 4567.

Disability Equipment Register

4 Chatterton Road, Yate, Bristol BS37 4BJ

Tel: 01454 318818

Email: disabreg@blueyonder.co.uk

Web: www.disabilityequipment.org.uk

Equipment by mail order. You can buy, sell and exchange specialist disability equipment through the Disability Equipment Register, a non-profit making organisation. You can use it on-line, or send for their monthly magazine - send five first class stamps for a copy.

Equipment Direct www.equipmentdirect.org.uk Order on line

The following companies can all send you detailed catalogues, and can supply goods by mail order. Most sell equipment that suits a range of ages.

Chester Care

Homecraft Rolyan, Nunn Brook Road, Huthwaite, Sutton-in-Ashfield, Nottinghamshire NG17 2HU

Tel: 08702 423 234 Fax: 08701 660 211

Web: www.homecraft-rolyan.com

Best time to telephone: 8.30am - 5.00pm

Monday - Friday

Keep Able Superstores

779-781 Wimborne Road, Moordown, Bournemouth BH9 2BD

Tel 01202 549121 Fax: 01202 549141

Monday – Saturday 9:00am – 5:00pm

and

Unit B Boyatt Wood Shopping Centre Shakespeare Road Eastleigh Hampshire SO50 4QP

Tel: 02380 614654

Fax: 02380 652897

Monday – Friday 9:00am – 5:00pm Saturday 9:00 - 1:00pm

Mail order service and catalogues

08705 20 21 22

Web : www.keepable.co.uk

e-mail: sales@keepable.co.uk

Promedics (useful gadgets)

Moorgate Street, Blackburn, Lancashire BB2 4PB Tel 01254 619000

Email: enquiries@promedics.co.uk

Web: www.promedics.co.uk

Total Care (Southern) Ltd (bathing, showering, kitchen equipment)

7-9 Rumbridge Street, Totton, Southampton SO40 9DQ

Tel 023 8087 3734

Email: info@totalcare-southern.ltd.uk

Web: www.totalcare-southern.ltd.uk

Ways and Means

Findel House Excelsior Road Ashby de la Zouch LE65 1NG Leicestershire

Tel: 0845 606 0911

Fax: 01530 419150